Ultimate Sports Travel & Events
www.ultimatefijicup.com

Ultimate Fiji Cup Tour 2026

Departure Briefing

Dear Players & Supporters**,**

With your departure nearing, there are a number of points we would like to bring to your attention to ensure that your trip is enjoyable and trouble free.

Ultimate Sports Travel & Events has sent emails with the following information:

- Copy of International Airline tickets
- Itinerary
- Travel Insurance policy details

- Do not forget your passport on departure day -

1)	Is your name spelt as per passport on your E-Ticket?	.....	*If not, let us know*
2)	What day / time are you departing?	.....	.....
3)	What is your flight airline & number?	.....	.....
4)	What time do you need to be at the international airport?	.....	
5)	Is your passport valid with expiry later than June 2027?	.....	

Australian International Airport Departure
Airline check-in starts 3 hours prior to departure. Check your flight time. Please arrive early as check in procedures can take an extended time. Being early will also allow time for duty free shopping. Please note for group check ins we need you to have your name ticked off a register with one of our staff before you check in so we can be sure we have everyone aboard.

Actual Flight times
As an indication only as different airlines use different plane types – the flight times are as follows:

Sydney to Nadi -	4 hrs & 10 minutes	Nadi to Sydney -	4 hrs & 50 minutes
Canberra to Nadi -	4 hrs & 15 minutes	Nadi to Canberra-	4 hrs & 55 minutes
Melbourne to Nadi -	4 hrs & 50 minutes	Nadi to Melbourne -	5 hrs & 55 minutes
Auckland to Nadi -	3 hrs & 15 minutes	Nadi to Auckland -	3 hrs & 10 minutes

Frequent Flyer Programme
Fiji Airlines & QANTAS have an agreed frequent flyer programme– please advise the attendant at check-in of your membership number. Keep your boarding pass for confirmation of travel.

Tour Itinerary
All timings noted on your Tour Itinerary are **local** times. Your Tour Manager will advise all daily departure details, any changes and you should watch for information on the website. Each team has a WhatsApp group and dedicated web page. https://www.ultimatefijicup.com/soccer-newsletters-2026

Ground Rules for Group Movements.
The greatest problems on tour come down to patience and punctuality.

Dealing with large numbers of people whether checking into a hotel, meals, attending sightseeing activities, etc can take an exaggerated length of time and the assistance and understanding of those on tour is expected and appreciated.

Baggage Allowance
A suitable sized Back Pack or Sports Cabin Bag can be taken into the cabin on the plane but please do not overload it. Maximum size is 114 cm (H – L – W) with a limit of 7 kgs only and should contain a change of clothes & clean boots (in case your main suitcase goes missing) and personal items used for daily activities. Be aware of prohibited items (liquids, sharp items, etc).

Your suitcase has maximum weight 30kgs for Air Fiji. That is one bag of 30kgs, no longer can you have multiple bags that make up to 30kg. Fill them up with all those donations.

Donations
If you are carrying one of our donation bags, you will have noticed it was able to be unzipped before you take it to the airport. This is if you wish to check the contents. All soccer balls need to be deflated. Donations are free to take into Fiji. If the customs in Fiji reject you bringing them through, and want you to pay duty, do **not** pay a duty tax. Coaches have been advised to let me know, leave the bag, and we will get Radisson Blu to assist collection from the airport at a later time.

Language & Customs
Fiji has its own local language but English is prominent in all areas. Maybe it is a good idea to learn a couple of words… **Bula** means hello and **Vinaka** is thank you. Apart from the language they have some interesting customs so please respect their way of life and enjoy their kind hospitality.

Airport Security
Be aware of increased security checks operating at **all** airports and this can increase check-in time and procedures. Special additional inspections are made of hand luggage and, in particular, screening for sharp implements and fluids or aerosols. Liquids & gels must be 100ml or less and be held in a zip lock plastic bag. **Ensure items such as nail scissors and any other sharp objects are stored in your check-in luggage.**

On return to Australia or NZ, it is quite common for teams to be inspected for dirt on runners, boots, soccer clothing etc. Please ensure all clothing and equipment is clean before arrival into Australia / NZ.

Travel Insurance
It is ***mandatory*** for all tour members to have comprehensive travel insurance policies. If you purchased Travel Insurance from Ultimate Sports Travel, the Covermore contact documents have been emailed to you. Bruce has a copy as well. If you have other personal Travel Insurance you must advise Ultimate Sports Travel and a good idea to bring a copy with you. NOTE: There has been a recent change in Credit Card Travel Insurance from banks. Please read your policy.

Local Guides and Associates
These people know the local customs and it is advisable to listen to their commentary and observe the recommendations to ensure an enjoyable time for all. Listen to the safety brief on the Sailing Safari and follow any instructions when visiting the local village. We have limited Sulu's available for the village visit.

Time Zone and International Dialling Codes
Noted in your tour itinerary are flight details and hotel addresses with phone numbers.
The International calling code for Fiji is +679 and from Fiji to Australia is +61. NZ is +64
Apparently, Fiji is NOT participating in daylight saving this year. (But that could change).

When it is 8pm in Nadi, Fiji it is …
Sydney & Melbourne 7.00pm Adelaide 6.30pm Brisbane 6.00pm Auckland 9.00pm

Passports:
Passports are your most vital document and must be kept in a safe place at all times. It is a good idea to keep a copy of the front page of your passport in your phone. In case of an emergency whilst you are away, it is important to write into your passport the name and phone number of an Australian / NZ contact person. Your passport has a page that allows for this.

Medication and First Aid:
All medication, tablets, etc should be in their box in a zip sealed plastic bag and a letter of instruction as to what it is for and who is to use it and a copy of the script. The on-line Players Medical form must be completed prior to travel and will be sent to our Physio.

Illness & Injuries:
Please report all illnesses and injuries to our Physio. Early treatment will ensure prompt attention and (hopefully) a brisk recovery.

Social Media:
Inappropriate use of Social Media will not be tolerated and dealt with most severely. This includes but not limited to Facebook, WhatsApp, Instagram, Snapchat, Twitter, websites, forums or emails and text messages.

Misbehaviour:
All on tour are representatives of Australia / NZ and Ultimate Sports Travel & Events and it is expected will act accordingly with exceptional manners and courtesy of local customs and directives. Consequences can be very severe for failure to uphold the standard required. Code of Conduct forms must be signed prior to departure.

Any damage caused will be at the responsible person's expense.

Accommodation:
The accommodation in Fiji is an impressive resort facility. Please note we are not the only guests and as such need to respect fellow travellers. The hotel has a visual security system with camera detections and Security Guards over many parts of the resort.

Unnecessary Noise must be kept to a minimum especially at the accommodation and in public places. There is a no running policy.

Supporters will be required to provide credit card details for their room with any incidentals to be paid prior to departure day.

NOTE: Alcohol purchased for personal use in the room cannot be consumed outside the room. This means at the Sunset Bar, Pool areas and Lawns, etc.

Punctuality:
Please be early. I know it's Fiji time, but we need to get buses moving and will be starting our functions and games as close to time as possible.

Calling Home:
Most Australian mobile plans have availability for international roaming. Usually $5 per day Telstra / Vodaphone. Internet is available FREE for guests in the Radisson Blu Resort. The use of WhatsApp, Facebook Messenger, skype are ways to keep in touch with home.

NOTE: With so many guests in the resort the internet will struggle at times to cope with the volume.

Items of value:
Individuals are responsible for the safe keeping of all items of value such as Money, Mobile phones, Camera's, ipads, etc. Just because the room door is shut, put your valuables away.

Electricity:
Electricity is 230V and 50 Hz with same pin sockets as Australia and NZ.

Currency
It is recommended to carry some Fiji dollars in cash (small denominations) – usually available at your Australian International departure Airport or your local bank. Credit card facilities and an ATM are available at the Resort.

Please do NOT exchange currency on arrival at the airport in Fiji. This will delay the group. Our staff will be guiding everyone onto the transfer buses.

The local currency in Fiji is the Fiji Dollar - approximate exchange -

FJ $ 1.00	=	Au$0.62	Au$1.00	=	FJ $1.52

General information

- The **climate** in Fiji is hot in NOV / DEC with an occasional afternoon rain shower. The days can get very hot so keeping in the shade is advisable. Daily temperature is up to 35C and the nights around 20C degrees. BRING an effective SUNSCREEN and drink lots of bottled water. Gatorade in powder form or Hydrolytes are a good idea.

- **Mosquito's** – yes, they have them as well. Please bring repellent to make your stay more comfortable.

- **Bus Driver** – has to be your best mate and will certainly make the tour run smoothly. They are experienced in working with groups and will assist you to get to all your appointments on time. No food to be consumed on the bus. Upset them and they will take the longer scenic route. ☹

- **Meals** – We have included most meals for both players and supporters. If you have advised us about special dietary requests, we will pass this information on. It's always good to experiment with the local customs and foods.

- **Water** – I know it's hot, but please do not pour bottled water over your head. We recommend you only drink bottled water. Pre order your cases of bottled water from Bruce who will have them in Fiji ready for collection.

- **Players Mobile Phones** – are not permitted in the conference room or at meal times.

- As per **FIFA regulations**, players are not permitted to have beads in their hair.

- **Transfers** – Prepaid members ONLY will be permitted to travel on the Tournament buses as provided by Ultimate Sports Travel. This is an insurance issue as much as common sense. In some cases, name checks will be made (i.e. from the airport, departing hotels and fields). Buses will NOT be permitted to make unauthorised stops. Ultimate Sports staff will direct bus departure times & limited stops.

- **Village Visit** – Certainly a highlight of the week. This year will take place as part of our cultural event. Our "Aussie Handover" campaign is a request to bring pre-loved shirts, pens, pencils, books, etc. maybe some soccer balls & shirts. There will be a "handing over" ceremony to the elders who will distribute to those most in need.

  We are also working very closely with the **Fiji National Sports Commission** to assist them in their sports education programmes. This includes Schools, Orphanages, Elderly Residences and Disability Schools.

  We plan to visit a local school to get a first-hand experience of their facilities and wonderful teaching environment.

- **Sailing Safari**– is a pre-paid only event. Includes BBQ lunch & free drinks on the island. On return to Port Denarau there are many restaurants available for dinner (own expense).

- **Sunset Cruise** – is a pre-paid only event. Includes meal & free drinks on the Sailing Vessel. Fabulous views as we head out towards the outer islands.

- **WhatsApp** – we have created a whatsapp for your team. This is to provide an additional method for information to players and supports for game times, bus departures, meals and so on. It is not a forum for trivial discussion or complaints. Room 230 is available for that.

- **Facebook** – be sure to join our Golf and Soccer Facebook pages for updated information and photo's.

- **Photography & Video** - In permitting myself to attend and participate in Fiji Cup as a Player or Supporter, I understand that my photograph/video may appear in publicity or brochures marketing the Ultimate Sports Travel & Events programs. I understand that there are no rights granted to me to inspect or approve photographs/video prior to publication.

NOTE: On arrival in Nadi Airport, Fiji and after clearing customs and immigration, look out for our staff who will be on hand to direct you to the transfer buses.

FIJI CUP HEADQUARTERS – is at room 230 in Radisson Blu Resort.

Call in to say hi to the **ULTIMATE FIJI CUP HAPPINESS TEAM**.

The team at Ultimate Sports Travel *& Events* extends their best wishes and trusts that you will have a safe journey. We wish all teams the best of luck in the games and know you will enjoy the Fijian hospitality.

In particular we would like to thank you for attending the tournament and supporting Fiji Football to develop and grow as a football nation.

REMEMBER*… punctuality is the best cure for lateness!*